

# Accessibility statement

**ASA Srl** is committed to making **its website accessible**, in accordance with Law no. 4 of 9 January 2004.

This accessibility statement applies to the institutional website:

<https://www.asaveterinary.com>

## State of compliance

This website is partially compliant with the requirements of Annex A of the UNI EN 301549 standard, due to the cases of non-compliance and/or exemptions listed below.

## Inaccessible content

The content listed below is not accessible due to non-compliance with Law No. 4/2004.

In order to develop this accessibility statement, we considered the WCAG 2.1 standards and the user experience of a panel of people with various disabilities who tested the site. They used assistive technologies such as the main screen readers (Jaws, NVDA, or VoiceOver), whose purpose is to interpret the page content and present it as spoken output.

Test results show that some users may encounter difficulties using some pages or features of this site, as they are only partially accessible. The following are the non-compliances and the success criteria violated:

**1.1.1 Non-text content:** some images on the site lack alternative text or have alternative text that is inconsistent with the message conveyed by the image. For example, some images are decorative but are not hidden from screen readers.

**1.3.1 Information and correlations:** the information, relationships, and structure of the content are not always programmatically determined in a manner consistent with the visual presentation of the content (for example, through appropriate semantic

markup). For example, some texts are semantically and visually headers, but are not identified as such in the source code.

**1.4.3 Contrast (minimum):** the contrast ratio between text and background does not always reach the minimum required values (4.5:1 / 3:1).

**1.4.5 Images of text:** images of text are used in contexts where the use of real text would be possible, such as on the “Training” page.

**1.4.10 Flow recalculation:** content does not reorganise correctly when the viewport size or zoom level changes. For example, on the “Contacts” page at a resolution of 1280 x 1024 px with a zoom of 400%, both vertical and horizontal scrolling are required to enjoy the content.

**1.4.11 Contrast in non-text content:** the visual contrast of interface components and status indicators does not always meet minimum requirements. For example, at a resolution of 1280 x 1024 px with a zoom of 200%, the hamburger menu button icons and the email and phone number links do not have the minimum required contrast with the background.

**2.1.1 Keyboard:** not all interface features are fully operable via keyboard. For example, on the “Talk to a colleague” page, you can select, but not deselect, some checkboxes from the keyboard.

**2.4.3 Focus order:** the focus order does not always follow a logical and predictable sequence. For example, at a resolution of 1280 x 1024 px with a zoom of 200%, the header navigation order is inconsistent.

**2.4.4 Link purpose (in context):** the purpose of some links cannot be determined from the link text alone or its programmatic context. For example, on the Training page, the “Course calendar” link does not have an accessible name that describes its destination.

**3.3.2 Labels or instructions:** input controls do not always have programmatic labels associated with them. For example, in "Search results" the search bar field does not have a constantly visible text label.

**4.1.2 Name, role, value:** interface components do not always correctly display their accessible name, role, status, and value. For example, in the "Search results" section, screen reader users cannot determine which search results page they are on.

**4.1.3 Status messages:** some status messages are not correctly announced to assistive technologies. For example, on the "Talk to a colleague" page, when an error is automatically detected while filling out the form, a message prompting correction is displayed, but the error message is not read by the screen reader.

### **Preparation of the accessibility statement**

This statement was prepared on 20.01.2026.

The statement was prepared using a third-party assessment.

### **Reporting procedures and provider contact information**

Users may report any accessibility issues at any time. To do so, they can write directly to: [accessibility@asalaser.com](mailto:accessibility@asalaser.com)

Feedback mechanism: [accessibility@asalaser.com](mailto:accessibility@asalaser.com)

### **How to submit reports to the Agency for Digital Italy (AgID)**

If you receive an unsatisfactory response or no response to the notification or request within thirty days, you can submit a report using the following link

<https://www.agid.gov.it/>

### **Website information**

Website publication date: 20/01/2026

Were usability tests performed? Yes

Content Management System (CMS) used: Drupal

**Information about the structure**

Number of employees with disabilities in the company: 0

Number of workstations for employees with disabilities: 0